| Name of BASL enrolled Investment Adviser    | MITRAZ FINANCIAL SERVICES PRIVATE LIMITED |
|---|---|
| BASL Membership ID.                         | BASL1290                                  |
| SEBI Registration No.                       | INA200001041                              |
| Annual compliance Audit Report for FY ended | 2022-2023                                 |

|              | Annual Compliance Audit Report for F. Y 2022-2023   |                      |  |   |  |  |
|--------------|---|----------------------|--|---|--|--|
| Regulation   | Particulars   | Compliance<br>Status | Reason for non-<br>compliance/ Non-<br>applicability | Action taken on adverse findings (duly approved by the individual IA/management of the non-individual IA) |  |  |
| Regulation 3 | Application for grant of certificate  (1) No person shall act as an investment adviser or hold itself out as an investment adviser unless he has obtained a certificate of registration from the Board under these regulations. | □ Complied           |  |   |  |  |
| Regulation 6 | Consideration of application and eligibility criteria Regulation 6 states all matters, which are relevant for the purpose of grant of certificate of registration.  | □ Complied           |  |   |  |  |
| Regulation 7 | Qualification and certification   | ☐ Complied           |  |   |  |  |



| SEBI/HO/IMD/DF1/CIR/P/20<br>20/182<br>(Dated September 23, 2020)<br>Clause (iv) | requirement.  An individual investment adviser or a principal officer of a non-individual investment adviser registered as an investment adviser under these regulations and persons associated with investment advice shall have minimum qualification and certification requirements as mentioned in Regulation 7(1) and 7(2).  Qualification and certification requirement.  Existing individual IAs above fifty years of age shall not be required to comply with the qualification and experience requirements specified under Regulation 7(1) (a) and 7(1) (b) of the amended IA Regulations. However, such IAs shall hold NISM accredited certifications and comply with other conditions as specifies under Regulation 7(2) of the amended IA regulations at all times. | □ Complied |  |
|---|---|------------|--|
| Regulation 8  | Net worth  (1) Investment advisers who are non-individuals shall have a net worth of not less than fifty lakh rupees.  (2) Investment advisers who are individuals shall have net tangible assets of value not less than five   | ☐ Complied |  |



|                            | lakh rupees.   |   |            |
|----------------------------|--|---|------------|
| Regulation 13              | Conditions of certificate  | П | Not        |
| gaiotion 25                | (b) The investment adviser shall inform                                    | _ | Applicable |
|                            | the Board in writing, if any information                                   |   | принави    |
|                            | or particulars previously submitted to                                     |   |            |
|                            | the Board are found to be false or   |   |            |
|                            | misleading in any material particular or                                   |   |            |
|                            | if there is any material change in the                                     |   |            |
|                            | information already submitted.   |   |            |
| SEBI/HO/IMD/DF1/CIR/P/20   | Registration as Non-Individual   |   | Not        |
| 20/182                     | Investment Advisor.  |   | Applicable |
| (Dated September 23, 2020) | An individual IA, whose number of  |   |            |
| Clause 2(v)                | clients exceed one hundred and fifty in                                    |   |            |
|                            | total, shall apply for registration as non-                                |   |            |
|                            | individual investment adviser within                                       |   |            |
|                            | such time as specified under this clause.                                  |   |            |
| Regulation 15              | General Responsibility   |   | Complied   |
|                            | The regulation 15 imposes certain  |   |            |
|                            | responsibilities on the Investment   |   |            |
|                            | Adviser for the transactions it  |   |            |
| 0.000                      | undertakes on behalf of its clients.                                       | _ |            |
| Regulation 15 A            | Fees   | П | Complied   |
|                            | Investment Adviser shall be entitled to                                    |   |            |
|                            | charge fees for providing investment advice from a client in the manner as |   |            |
|                            | specified by the Board.  |   |            |
|                            | specified by the board.  |   |            |



| SEBI/HO/IMD/DF1/CIR/P/20<br>20/182<br>(Dated September 23, 2020)<br>Clause 2(iii)  | Fees Investment Advisers shall charge fees from the clients in either Assets under Advice (AUA) mode or Fixed fee mode.   | Complied        |  |  |
|--|---|-----------------|--|--|
| Regulation 16  | Risk profiling This involves profiling, assessing the risk appetite of each client individually, and communication of such profile to the respective client.  | Not<br>Complied | The risk profiling<br>methods have not<br>been consistent for<br>the following<br>clients;<br>-NanditaJaiswal  | 1. Nandita Jaiswal is an employee of Mitraz and has execution only account for self which she herself is handling. 2. For all clients, risk profile questionnaire is sent annually to record their risk profile. |
| Regulation 17  | Suitability Investment adviser shall ensure suitability of the advice being provided to the client.   | Complied        |  | ·  |
| SEBI/HO/IMD/DF1/CIR/P/20<br>20/182<br>(Dated September 23, 2020)<br>Clause 2(viii) | Risk profiling and suitability for non-individual clients.  (b) In case of non-individual clients, IA shall use the investment policy as approved by board/management team of such non-individual clients for risk profiling and suitability analysis.  (c) The discretion to share the investment policy/relevant excerpts of the policy shall lie with the non-individual client. However, IA shall have discretion not to onboard non- | Not<br>Complied | The Company has not obtained investment policy from non-individual clients for risk profiling and suitability analysis. However, the company has represented that, most of the non-individual clients are family based |  |



|  | individual clients if they are unable to<br>do risk profiling of the non-individual<br>client in the absence of investment<br>policy.   |                   | concern and run by<br>the promoters<br>directly and hence<br>no separate policy<br>was insisted.                                  |  |
|--|---|-------------------|---|--|
| Regulation 18  | <u>Disclosure to clients</u> This involves disclosure of all necessary information by the investment adviser to its clients.  | □ Complied        |   |  |
| Regulation 19  | Maintenance of records This regulation requires maintenance of certain records, preservation of the same and audit of such records by the prescribed professional.  | □ Complied        |   |  |
| SEBI/HO/IMD/DF1/CIR/P/20<br>20/182<br>(Dated September 23, 2020)<br>Clause 2(vi) | Maintenance of record.  IA shall maintain and preserve records of interactions, with all clients including prospective clients, where any conversation related to advice has taken place, in the form as specified under this clause.   | □ Complied        |   |  |
| SEBI/HO/IMD/DF1/CIR/P/20<br>20/182<br>(Dated September 23, 2020)<br>Clause 2(ii) | Agreement between IA and the client.  IA shall enter into an investment advisory agreement with its clients as prescribed under this clause and shall ensure that neither any investment advice is rendered nor any fee is charged until the client has signed the aforesaid agreement. | □ Not<br>Complied | There are no signed agreements for the following clients. However, the company obtained approval for the Agreements through Email | <ol> <li>Email approvals were obtained since the clients were onboarded during COVID. And these clients have now closed their accounts with Mitraz.</li> <li>All clients now have</li> </ol> |



|               |   |                | process: 1.NanditaJaiswal 2.K L Vinaya and Sudha 3. Shefali and AmitTyagi 4. Shiv Dewan  | wealth advisory agreements.   |
|---------------|---|----------------|--|---|
| Regulation 20 | Appointment of Compliance officer An investment adviser shall appoint a compliance officer who shall be responsible for monitoring the compliance by the investment adviser.  | □ Complied     |  |   |
| Regulation 21 | Redressal of client grievances Investment adviser shall redress client grievances promptly through an adequate procedure.   | □ Complied     |  |   |
| Regulation 22 | Client level segregation of advisory and distribution activities.  (1) An individual investment adviser shall not provide distribution services.  (2) The family of an individual investment adviser shall not provide distribution services to the client advised by the individual investment adviser and no individual investment adviser shall provide advice to a client who is receiving distribution services from other family members. | □ Not Complied | Please refer to the certificate issued by the statutory auditors with respect to the client level segregation requirements reporting few instances of noncompliance in client level segregation. | <ol> <li>Management remarks are added in client level segregation report for the instances of non-compliance.</li> <li>All accounts are either active for distribution services or advisory services at the group level.</li> </ol> |



|   | <ul> <li>(3) A non-individual investment adviser shall have client level segregation at group level for investment advisory and distribution services.</li> <li>(4) Non-individual investment adviser shall maintain an arm's length relationship between its activities as investment adviser and distributor by providing advisory services through a separately identifiable department or division.</li> </ul> |            |  |
|---|--|------------|--|
| SEBI/HO/IMD/DF1/CIR/P/20<br>20/182<br>(Dated September 23, 2020)<br>Clause 2(i) | Client Level Segregation of Advisory and Distribution Activities  Compliance and monitoring process for client segregation at group or family level shall be in accordance with the guidelines as specified under this clause.   | □ Complied |  |
| Regulation 22A  | <ul> <li>Implementation of advice or execution</li> <li>(1) Investment adviser may provide implementation services to advisory clients, provided no consideration shall be obtained directly or indirectly either at group level or at family level.</li> <li>(2) Investment adviser shall provide implementation services only through direct schemes.</li> </ul>   | □ Complied |  |



|  | <ul> <li>(3) Investment adviser or group or family of investment adviser shall not charge any implementation fees from the client.</li> <li>(4) The client shall not be under any obligation to avail implementation services offered by the investment adviser.</li> </ul>                          |  |  |  |
|--|--|--|--|--|
| SEBI/HO/IMD/DF1/CIR/P/20<br>20/182<br>(Dated September 23, 2020)<br>Clause 2(ix) | Display of details on website and in other communication channels.  IAs shall prominently display the information as specified under this clause, on its website, mobile app, printed or electronic materials, know your client forms, client agreements and other correspondences with the clients. | □ Complied   |  |  |
| (SEBI/HO/MIRSD2/DOR/CIR/<br>P/2020/221 dated<br>November 03, 2020)               | Compliance of the SEBI circular for Advisory for financial Sector Organizations regarding Software as a Service (SaaS) based solutions for half-yearly ended 31 <sup>st</sup> March 2022 and 30 <sup>th</sup> September 2022.  | ☐ Complied<br>for half year<br>ended 30 <sup>th</sup><br>September<br>2022 | Company has submitted Software as a Service (SaaS) for the half-year ended 30 <sup>th</sup> September 2022 |  |
| SEBI/HO/IMD/IMD-II<br>CIS/P/CIR/2021/0686<br>(Dated December 13, 2021)           | Publishing Investor Charter and disclosure of Investor Complaints  (2) All registered investment advisers are required to publish investor   | □ Complied   |  |  |



|   | charter on their websites and  |                               |  |            |
|---|--|-------------------------------|--|------------|
|   | charter on their websites and mobile applications. If registered investment adviser does not have websites/mobile applications, then as a one-time measure, send investor charter to the investors on their registered e-mail address.  (3) All registered investment advisers are required to disclose the details of investor complaints by seventh of the succeeding month on a monthly basis on their websites and mobile applications. If investment adviser does not have websites/mobile applications, then send status of investor complaints to the investors on their registered email on a monthly basis. |                               |  |            |
| Name and Contact Details of<br>Principal Officer  |  | Priyanka Ajmera<br>Chitlangia | principal.officer@mi<br>traz.financial | 9513242360 |
| Name and Contact Details of<br>Compliance Officer   |  | Priyanka Ajmera<br>Chitlangia | micompliance@scri<br>pbox.com          | 9513242360 |
| Total No. of Clients as on 31-<br>03-2023   |  |                               |  | 674        |
| Whether any planned Cyber Security Awareness carried out among employees, stakeholders and clients, If Yes, details of Cyber Security Awareness programme conducted in the Audit FY |  |                               |  | Yes        |



|      |      | MIRSD/<br>2023/00 | /DoS-<br>000011041/ |
|------|------|-------------------|---------------------|
| Last | SEBI | / BASL            | Inspection          |

and

with

carried out date

Whether complied

inspection Observations.

| Telecom Regulatory Authority of India<br>(TRAI) - Guidelines to curb spam SMSes and<br>misuse of Headers and Content Templates<br>by unauthorised Telemarketers (UTMs) |  | Yes |
|--|--|-----|
|  |  | NA  |

SUBRAHMANYAHEGDE **Company Secretary** Membership No.21631 CP. No. 13472

UDIN: A021631E001145006

Date: 30<sup>th</sup> September 2023 Place: Bangalore